

CARE



GIVER

Winter 2020

Health care for uninsured families

A LEGACY OF VOLUNTEERISM

Mother-Daughter Team Serves the Uninsured: Pauline & Sarah Deal

On any given Monday morning, you will find Pauline Deal in the medication room at the Clearwater Free Clinic filling prescriptions, volunteering her time weekly, just as she has done for the last 27 years! Pauline's convictions about helping people in need and providing access to care is the driving force behind why she has dedicated herself to our mission for all this time. She believes everyone deserves access to medical care, with an emphasis on the preventative care and education that is so important to the ideological framework of the Clinic.

Having moved to the Clearwater area from Canada for nursing opportunities, Pauline actually began volunteering at the original CFC location in a rented home on Rogers Street in 1977. She remembers having to transport Clinic patients in her car to the Morton Plant Emergency room when necessary because the local

ambulance service would not pick them up at the Free Clinic. She paused her volunteer work at the Clinic when she married and started a family. She returned to the CFC in 1994 and put her nursing skills to work at the Fort Harrison Ave. location. Her can-do attitude and constant willingness to step up and help wherever needed are only some of the reasons she was named Volunteer of the Year in 2000 and recipient of the Nightingale Award in 2019. Her talents are not only clinical! She was a member of the inaugural Martinis & Matisse Committee, has volunteered for the Clinic's annual golf tournament and is a long-time baker for our annual holiday "Cookie Day."

Now, her legacy of service has come full circle! Her and husband Tom's daughter Sarah is currently a fourth year medical student at Nova SE University. Over the past two years during breaks from school, Sarah would schedule

time to volunteer at the Clinic. However, most recently, Sarah completed one of her last clinical rotations working at the Clearwater Free Clinic and just passed boards to become a doctor of osteopathy. Sarah has developed a passion for family medicine from her time at the CFC and shares her mother's affinity for working to help disadvantaged communities.



A MESSAGE FROM THE CEO

End of year has arrived and it is almost time for a fresh start in 2021! On behalf of the CFC staff and Board of Directors, I would like to take this opportunity to express my sincere appreciation to you, our community of support and say "Thank You."

This year has been unlike any other we have experienced in our lifetime, presenting an abundance of continued challenges. However, through all of the change and uncertainty, the Clearwater Free Clinic volunteers and staff demonstrated courage, resilience and strength to make sure our patients were not forgotten during this COVID pandemic. No matter the obstacle, we rose to the occasion with the help of your support and encouragement. We



absolutely could not have done it without you.

I want to thank our amazing staff and volunteers who stepped up,

pivoted and addressed the challenges facing our communities and patients. They made sure that the Clinic's high level of medical care was maintained and uninterrupted. Working together, we implemented quick and sound solutions to deliver additional services. From implementing telehealth services, to creating a new 24-hour call ahead, walk-up medication distribution.

To our incredible donors and partner organizations, thank you for your continued support of our Clinic. You donated funds for needed PPE, medical supplies and Clinic operations, provided diagnostic testing and funded critical grant requests. Your willingness to support the Clearwater Free Clinic, and in turn our patients, is a true gift. Our CFC team is inspired by your support.

This holiday season, we hope that you and your loved ones stay safe and healthy.

With much gratitude,

Jeannie Shapiro, CEO

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The Clearwater Free Clinic's mission is to deliver comprehensive medical care to uninsured families through volunteerism and community partnerships... Building Healthy Communities.

ANNUAL GRATITUDE REPORT

AT-A-GLANCE
JULY 2019 - JUNE 2020



CLEARWATER FREE CLINIC
Health care for uninsured families

OUR MISSION IS TO DELIVER COMPREHENSIVE MEDICAL CARE TO UNINSURED FAMILIES THROUGH VOLUNTEERISM AND COMMUNITY PARTNERSHIPS... **Building Healthy Communities**

\$9.2 MILLION IN PROGRAM SERVICES FOR UNINSURED PATIENTS

Financials

SOURCES OF FUNDS

- 7% Grants
- 7% Individual, Business, & Civic Contributions
- 4% Fundraisers
- 3% Other
- 1% Patient Donations
- 78% In Kind Contributions

34% of Pinellas County residents at or below 200% of the federal poverty level

14% of Pinellas County adults are uninsured

USES OF FUNDS

- 2.5% Management & General
- 2.5% Development
- 95% Program Services

Data

13,172

Patient Encounters

1,4551

Behavioral Health Visits

3,042

Active Patients



16,792

Hours of Volunteer Service Valued at \$1,316,395

39,822

Medications Dispensed Valued at \$3,036,888

CFC EXPANDS DIAGNOSTIC TESTING PROGRAMS!



Allegany Franciscan Ministries
A Member of Trinity Health



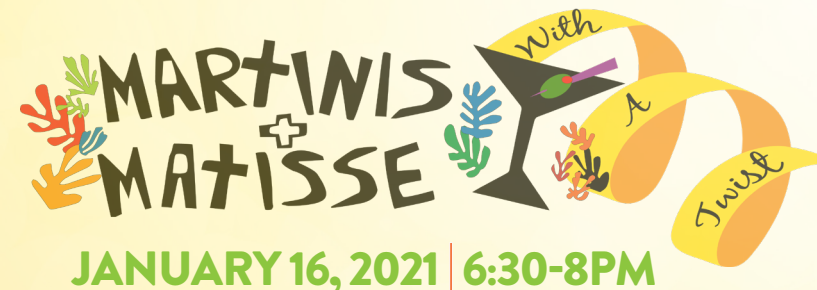
Over the years, the leadership and volunteer teams at the Clearwater Free Clinic have worked tirelessly to ensure that healthcare services are in reach for those in need. Healthcare is not always simple and the field of medicine changes constantly, but our mission is clear! Delivering comprehensive healthcare means that we must consistently improve and evolve to meet the needs of our uninsured population.

Our Clinic population has a large majority of patients presenting with co-morbidities, making our diagnostic services essential. Our community partners have been an invaluable resource for providing testing in an outpatient setting. But now, with proper funding and volunteer specialists who devote their time to serve at the CFC, we are implementing equipment and programming to provide two new and in-demand diagnostic tests right here at the Clinic!

The Clearwater Free Clinic was awarded a Tau Grant from Allegany Franciscan Ministries to purchase a colposcope for our Women's Care Program. Volunteer gynecologists can perform the procedure at the CFC in our Procedure Room funded by Board Member Sandra Miller. This creates easier access for patients to receive a colposcopy procedure, a cervical biopsy for signs of disease, like cancer.

Similarly, WestCMR continues to be a true funding partner for our medical programs! Randy Ware and his organization has provided a cystoscope for volunteer urologists to utilize for diagnostic imaging that can detect bladder cancer and a variety of other life threatening conditions.

Patients no longer need to visit an outside office to receive these services or experience long wait times due to limited resources just because they do not have health insurance!



JANUARY 16, 2021 | 6:30-8PM

For everyone's safety, Martinis & Matisse With a Twist will be held as an unique and fun-filled online event experience! Enjoy an online version of our signature art lottery, cooking and mixology demonstrations from favorite local restaurants and more! We look forward to another fabulous and successful year supporting the CFC's much-needed programs and services!

WE ARE SHAKING THINGS UP THIS YEAR!

Register by January 11, 2021 to win fabulous prizes! Text MARTINI to 72727 or visit martinisandmatisse.org

Sponsorships are available now!*

Each sponsor will receive:

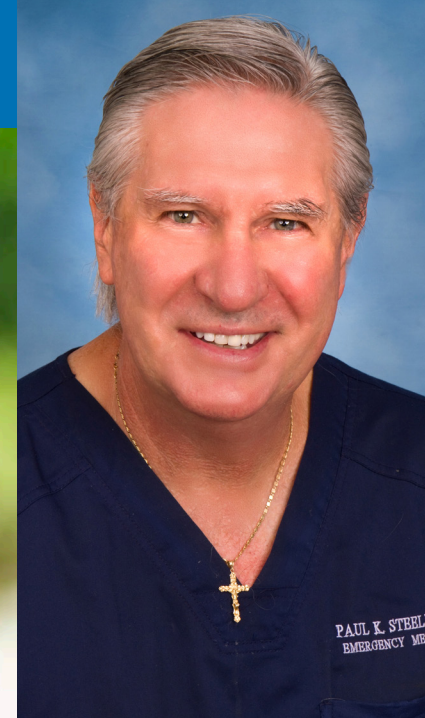
- Art lottery tickets
- Recognition throughout the online program
- Gift card to one of our restaurant partners
- Special Martinis & Matisse goody bag including artist hand-painted martini glasses

*Sponsorship details are available at www.martinisandmatisse.org. Please call (727) 443-3504 to pledge your commitment or ask questions.

SUPPORT FROM DONORS

FREE FAMILY FOUNDATION GOES ABOVE & BEYOND!

Jim & Carole Free and the Free Family Foundation have been a driving force of impactful change in our community through their generous funding of the Clearwater Free Clinic! Critical staff positions are made possible through multiple grants from the Foundation. These staff members, a nurse practitioner, pharmacy support nurse and discharge nurse, provide direct patient services and create continuity of care. The Free Family is one of the reasons we are proud to provide the highest quality of care possible for our uninsured neighbors. We are wholeheartedly grateful for their dedication to our cause and for their willingness to take action to serve the underserved.



WELCOME TO THE BOARD OF DIRECTORS: DR. PAUL STEELE, MD

We are very pleased to welcome Dr. Paul Steele back to the Clearwater Free Clinic Board of Directors! Dr. Steele currently serves as one of two volunteer Medical Directors at the CFC. He provides a wealth of experience and expertise as an emergency medicine physician at Largo Medical Center and a member of the hospital's Medical Executive Committee. Dr. Steele served as a member of the CFC's Board from 2006 to 2012 and it is a true gift to have him in the CFC family!

TRIBUTES

THE CFC IS GRATEFUL FOR THE FOLLOWING DONATIONS:

MEMORIALS:

- Robert Beyus
- Dr. Todd & Raegan Miller
- Foylen Bryant
- Etha Bailey
- Barbara Engle
- Dr. Todd & Raegan Miller
- Charles Hallman
- Dr. Todd & Raegan Miller
- Dixie Lee Halleran
- Aleta & Fred Fisher
- Sylvia Shaver Hardaway
- The Appellate Practice Group of Carlton Fields, P.A.
- Kevin Napper
- Thomas Walbolt
- Kenneth Tinkler
- Kathleen McLeroy
- Newt Hardgrave
- Dr. J. Wayne & Bridget Phillips
- Gail Jacoby
- Dr. Todd & Raegan Miller
- Ryan Johnson
- William & Jean White
- William Kaepernik
- Dr. Todd & Raegan Miller
- Carla Levesque
- Etha Bailey
- John H. Meek, Jr.
- Bruce & Heather Brock
- Lucia Pinon Quintana
- Dr. Todd & Raegan Miller
- Gerald Russell
- Dr. Todd & Raegan Miller
- Mary Signoriello
- Mr. & Mrs. Joseph Tobin
- Henrietta Williams
- Dr. Todd & Raegan Miller
- Clair Vetter & Jana Vetter Bernsee
- Jeannie Shapiro
- Helen Vetter

NORTH PINELLAS WOMAN'S CLUB

The CFC is so grateful for the continued support of our grant partners! GFWC North Pinellas Woman's Club awarded the CFC a \$500 grant award to purchase additional equipment for our EMR dictation program.



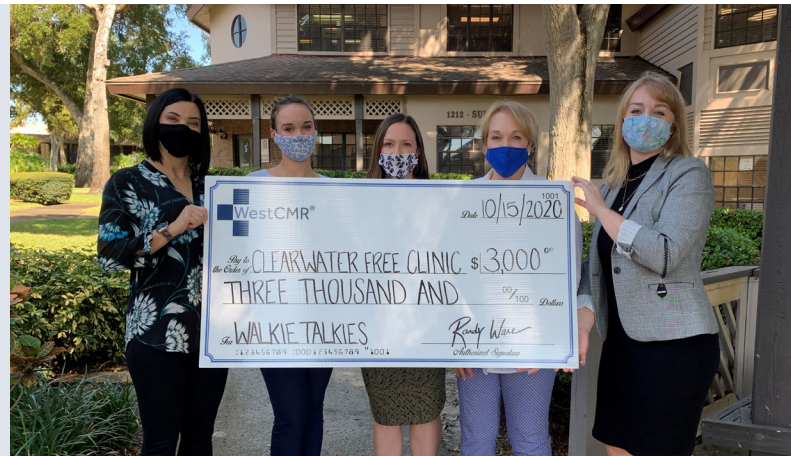
KIND WORDS FROM PATIENTS!

They are wonderful people. I have gone there for over 8 years. They are very efficient, kind, and understanding. I have learned SO much from them. They have really showed me self-respect. They have provided me with many wonderful services, which otherwise I NEVER could have afforded. Soon, I will be on Medicare, but always will be thankful to this wonderful place!

– George

During the pandemic I called to get an appointment, they were extremely helpful and quick with mailing the paperwork. We got an appointment ASAP. The staff was so wonderful and helpful with everything we needed, from appointments to medications and information. Everyone we met was kind and excellent service. Very thankful for all the staff and help we received from the Clearwater Free Clinic!!!

– Tracy



PROVIDES NEW CLINIC COMMUNICATION SYSTEM

WestCMR generously donated funds for the purchase of a new "walkie talkie" system that will allow our clinical staff to communicate throughout our sprawling facility with efficiency and ease. The whole staff is so thankful for this gift and we are always proud to partner with WestCMR and their awesome team. Even more great news coming soon...!

WALGREENS 128 FLU SHOTS IN TWO DAYS



ROTARY CLUB OF CLEARWATER FUNDED NEW CRASH CART



We are very proud to be one of the recipients of a grant from the Rotary Club of Clearwater! This year, this group of philanthropists awarded the Clearwater Free Clinic \$2,000 towards purchasing an emergency crash cart stocked with lifesaving medications & supplies!

CFC RECEIVES ACKNOWLEDGMENT FOR HELPING HYPERTENSIVE PATIENTS



American Heart Association®

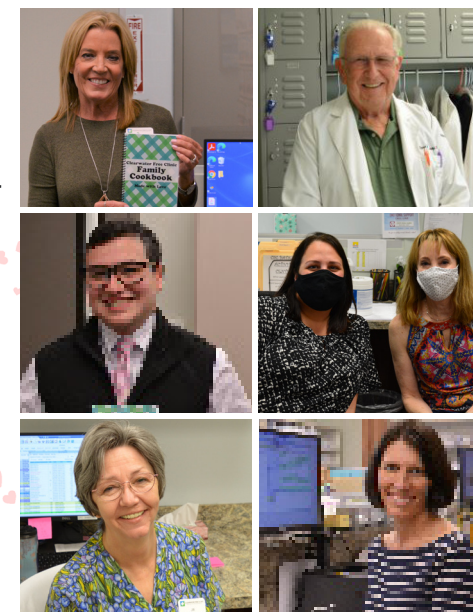
We are honored to have earned national recognition from the American Medical Association (AMA) in collaboration with American Heart Association as participants in their Target: BP Program! This award acknowledges the Clinic's concerted efforts to reduce the number of adult patients with uncontrolled blood pressure.

It is a privilege to do the work that we do and serve the community we love! We will have some BIG news coming soon from the Clearwater Free Clinic and the American Heart Association – we're thankful for this impactful partnership and excited for new opportunities to serve the underserved.

WELCOME NEW VOLUNTEERS

EVEN FROM AFAR, WE LOVE OUR VOLUNTEERS!

While it was disappointing that we were not able to host our annual Volunteer Appreciation Luncheon and gather together with our wonderful volunteer family in November this year, the circumstances only made even more grateful! We are proud to have the most dedicated and compassionate volunteers helping out in so many ways at the Clinic (and from afar!) every day! Especially throughout the crisis, volunteers kept our clinic and our mission alive. The Clearwater Free Clinic is a truly volunteer-driven organization, and there are not enough thank you's in the world to show how much each volunteer nurse, clerk, physician, scribe, student and pharmacist means to us.



DR. FEDERICO LENZ: 2020 PHYSICIAN OF THE YEAR PRESENTED BY TOP OF THE BAY KIWANIS CLUB



On Wednesday morning, December 9th in front of the CFC staff, the Kiwanis Club of Top of the Bay graciously recognized Clearwater Free Clinic volunteer, Dr. Federico Lenz as "Physician of the Year" for his compassionate care to Clinic patients. Dr. Lenz received a beautiful plaque and a \$1,000 check from the Kiwanis Club, to the Clinic in his honor.



Always caring and committed, Dr. Lenz began volunteering at the Clinic shortly after his retirement in 2018 from Clearwater Cardiovascular & Interventional Consultants. Dr. Lenz is both admired and respected by Clinic patients and staff for his passion to heal and teach. Throughout this tumultuous time since the pandemic began, Dr. Lenz has demonstrated his dedication through providing care via telemedicine and in-person to ensure our patients get the care they need.

We appreciate the energy and expertise Dr. Lenz brings to the care of our patients, and we applaud him as the 2020 Physician of the Year.

NEW VOLUNTEERS

We're glad to welcome these new volunteers to our family and more to come in the coming months. We're glad to welcome these new volunteers to our family and more to come in the coming months.

SCRIBES:
Grey Lewis
Olivia Menze
Cameron Zamanian

CLERKS:
Alana Johnston
Genesis Gennaro
Sarah Klein
John Bellack
Dawn Ameal
Tara Szirko
Oscar Hernandez-Baxcaja
Jada Markison

NURSES:
Samantha Meyers
Alicia Sgroi
Mariah Zakharia
Cathie Cardwell

ULTRASOUND:
Mariana Voinea

NUTRITIONIST:
Kathie Cartwright

PHYSICIANS:
Dr. Oliver Fowler-Resident
Dr. Craig Novack-Resident
Dr. Brook Guthrie-Internist
Dr. Courtney Griffin-Resident
Dr. Eric Nicely-Urologist
Dr. Howard Schuele-Orthopedic

HIGH SCHOOL STUDENTS:
Zoe Leousis
Mia Marcotte

MEDICAL STUDENTS:
Sarah Deal
Joe Finley
Adissa Perez

VOLUNTEERS...

MAKE a difference

LEARN new skills

MEET new people

GAIN valuable experience

HELP those in need

Both Clinical and non-clinical volunteers needed. www.ClearwaterFreeClinic.org/Volunteer



CLEARWATER FREE CLINIC

Health care for uninsured families

1218 Court Street
Clearwater, FL 33756

NON-PROFIT
ORG.
U.S. POSTAGE
PAID
TAMPA, FL
PERMIT NO. 3443

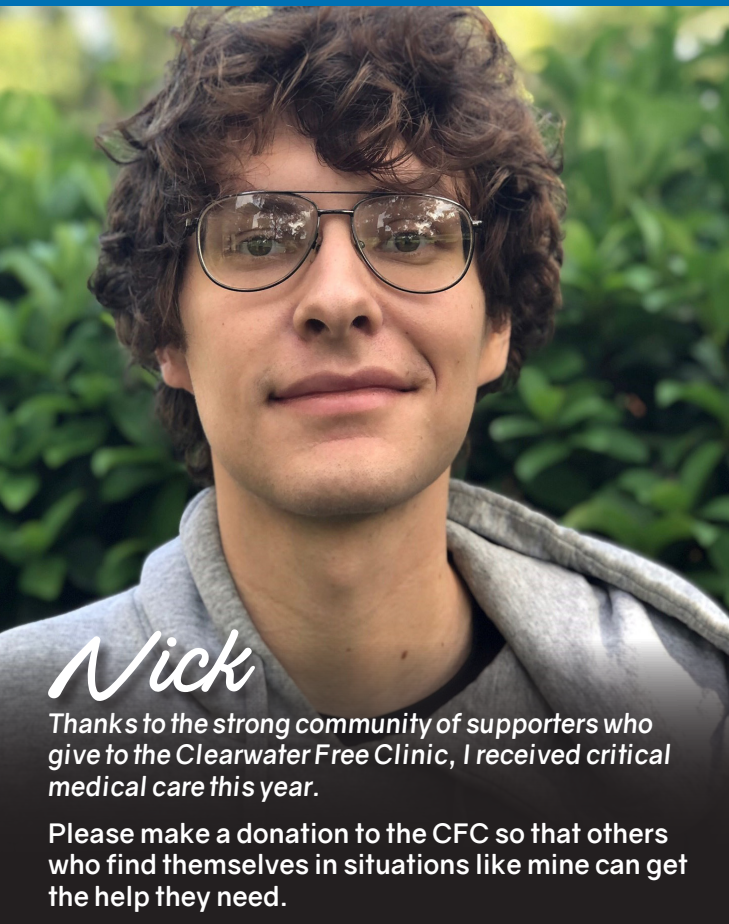
CARE



GIVER

Winter 2020

THE SPIRIT OF GIVING



Nick

Thanks to the strong community of supporters who give to the Clearwater Free Clinic, I received critical medical care this year.

Please make a donation to the CFC so that others who find themselves in situations like mine can get the help they need.

LEADERSHIP STAFF

- Jeannie Shapiro
Chief Executive Officer
- Mary Lovera
Director of Clinical Services
- Diane Morse
Director of Operations
- Victor Riccardo
Director of Medication Services
- Meredith Reagin
Development Manager
- Darlene Hiatt, ARNP
Nurse Practitioner
- Corey Shapiro, ARNP, FNP-C
Nurse Practitioner
- Dr. Todd Miller & Dr. Paul Steele
Volunteer Medical Directors

1218 Court Street
Clearwater, FL 33756
727-447-3041

Clinic Hours: Mon - Thurs
8:30 AM - 6:00 PM



www.ClearwaterFreeClinic.org

BOARD OF DIRECTORS

- David Phillips
Board Chair
- John Peterson
Board Vice Chair
- Melvin Sams
Board Treasurer
- Kiersten Finchum
Board Secretary

MEMBERS

- Stephen Bouton
- Laurel Flynn
- Cathy Haug
- Cyndi Heller
- Bruce Livingston
- Trace Meek
- Sandra Miller
- Muni Narayan, MD
- Joseph Perno, MD
- Craig Phillips
- Brian Salisbury, MD
- Debbie White
- Buster Wiand
- Elizabeth Winter